



11 Southridge Rise, Crowborough
East Sussex, TN6 1LG

Instruction to your bank or building society to pay by Direct Debit



| Name of account holder | Service User Number |
|--------------------------------------|---|
| | |
| Bank/Building Society account number | Reference |
| | |
| Branch sort code | Instruction to your Bank or Building Society Please pay |
| | Crowborough Community First Responders Direct Debits |
| | from the account detailed in this instruction subject to |
| | the safeguards assured by the Direct Debit Guarantee. |
| | understand that this instruction may remain with |
| Name and full postal address of your | Crowborough Community First Responders and, if so |
| Bank/Building Society | details will be passed electronically to my bank/building |
| | society. |
| | Signature & Date |
| | |
| | |

Banks and building societies may not accept Direct Debit Instructions for some types of account

Crowborough Community First Responders – Registered Charity No. 1157368

The Direct Debit Guarantee



- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit Crowborough Community First Responders will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request Crowborough Community First Responders to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by Crowborough Community First Responders or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society if you receive a refund you are not entitled to, you must pay it back when Crowborough Community First Responders asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify Crowborough Community First Responders.